

## **Corridor, Outside Room 535 (Ana Maria) Interview Transcript**

*This has been transcribed from an audio interview exactly as it was voiced.*

The hardest thing. [Sighs]

You know that feeling when you are in the corridor and you know how hard is this job. Yeah?

You come in the morning.

You have the hope that you will grow up. You will find another job or easy job like everyone.

You come.

You take the list. You have 18 rooms to clean, you go upstairs you think of your family.

Maybe your child is in your country... Maybe your mom is not with you. It's very hard and you say OK, I can do it. You take it, your chore you start to clean the rooms you see a nice lady.

Nice dress from one room.

Maybe you're thinking in one day I will be like her and somebody will clean my room and you say good morning, ma'am...

And you don't receive nothing. I had this feeling so many, many times. The rest is fine.

It's a job, you need to do it.

But this was the most uncomfortable things that I was receiving when I was room attendant.

They didn't answer to my good morning or to my hello.