

## **Elaine for MAC Interview Transcript**

*This has been transcribed from an audio interview exactly as it was voiced.*

[Sounds of china mugs clinking and people talking in the background]

The doors open at 6:00 in the morning. Yeah, so it's very, very busy.

It's just constantly busy.

As I say I first come in, I start getting out all the cakes and all the bread and all the rolls and stuff. Start getting that all sorted.

You have certain customers, I mean, like you know what they have so if you see 'em, then you just go and quickly do what they have and it's there for them on the table when they actually get to the door.

[Sound of women chatting and door opening and closing with a bell]

Little Audrey, the little old lady, she comes in the morning, every morning, she has her two rolls and her two hot cross buns.

So soon as I see her, I'll get that ready for her.

[More women chatting]

We have Barney as he's obviously 96. He comes on a Tuesday and a Friday.

[More chatting in the background - "You gotta put your gloves on. Your hands are freezing!"]

[Laughs]

I always tell him off when he hasn't got his coat on and his gloves. Yeah, and he enjoys the chat with us so we're trying to have a little chat with him to keep his spirit going.

They're all great customers, yeah. They all live around and like you see them out in the street and you chat with them and yeah.

When Caroline's painting was put up, I got a phone call to say I was on Waterloo Bridge!

I went up there and had a look and had my photo done underneath. So yeah, but it wasn't just on Waterloo Bridge, it was just, it was everywhere.

[Laughs]

Everyone was telling me it was Shoreditch, in Stamford Hill. It was just amazing. I just couldn't believe it.

[Laughs]

My husband, he had people in a taxi and he was driving over and like he'd say "Oh that's my wife up there!" so yeah.

Later on, I mean I haven't got any grandchildren yet, but in time to come when I do get 'em, it'd be nice to like look back and say to my grandchildren like look that was your Nanny up there on Waterloo bridge in the pandemic.

Do you know what I mean? So, yeah.